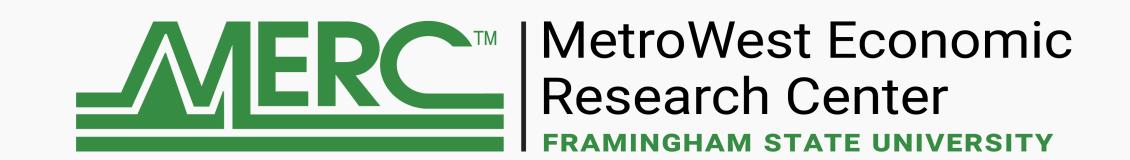
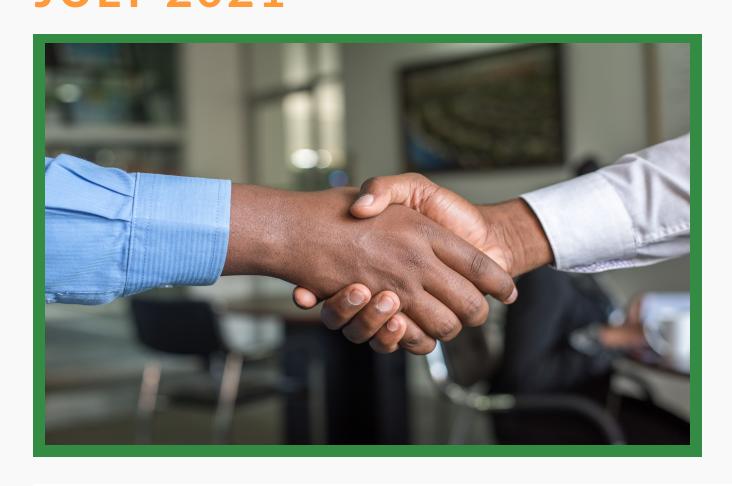
An Analysis of Job Postings in Greater MetroWest (GMW)



JULY 2021



MetroWest Economic Research Center Report by:

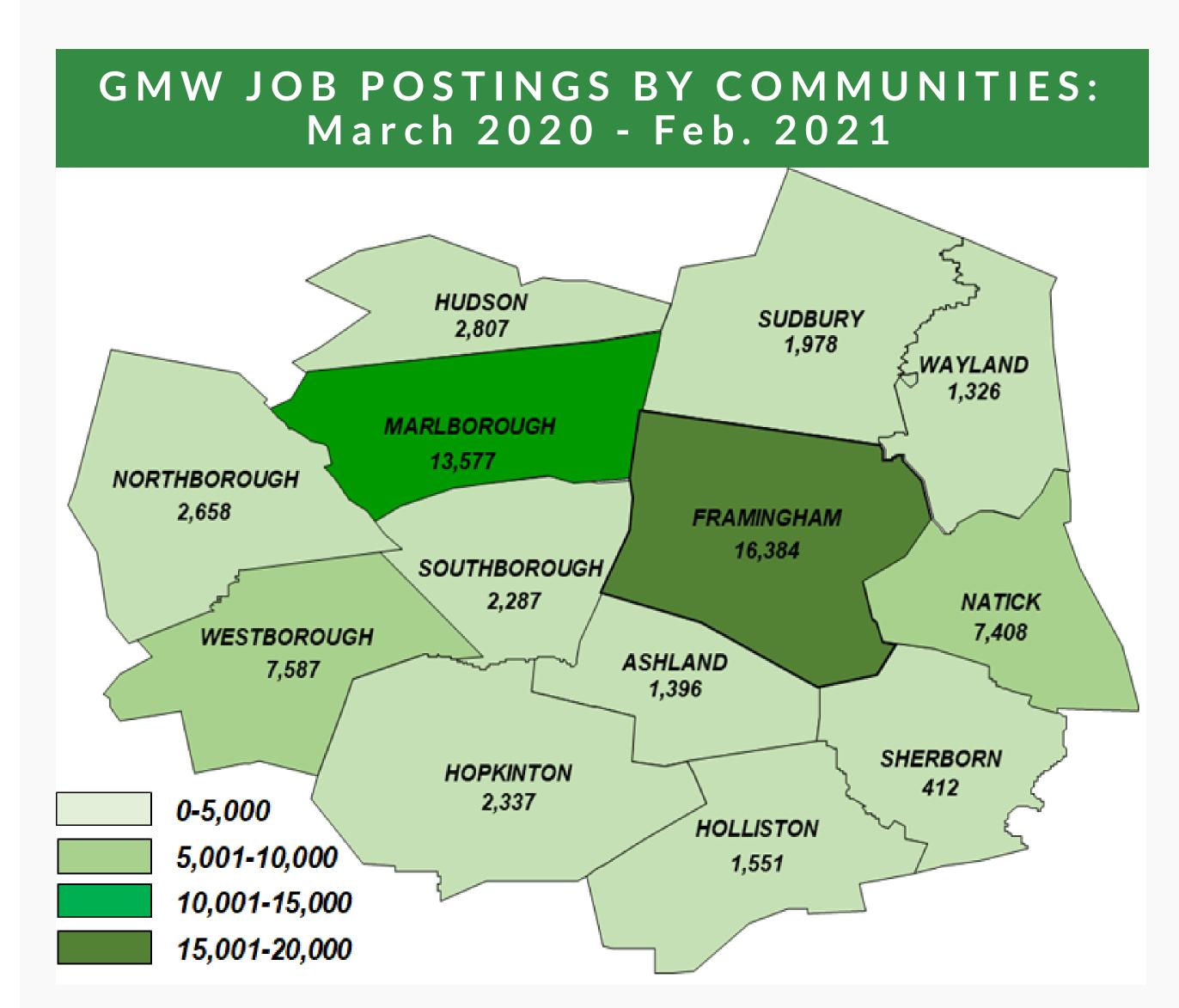
Nasim Sabah, PhD Luis Rosero, PhD Fahlino Sjuib, PhD Aline Dropsy In Collaboration with:



This report analyzes job postings for the March 2020-February 2021 period, a period that represents one year into the COVID-19 Pandemic. Greater MetroWest (GMW) establishments generated 61,708 new job postings from March 2020 to February 2021. GMW had greater job postings per capita compared to Boston MSA and Massachusetts. 20% of the job offers in GMW required a bachelors' degree and 3 to 5 years of experience.

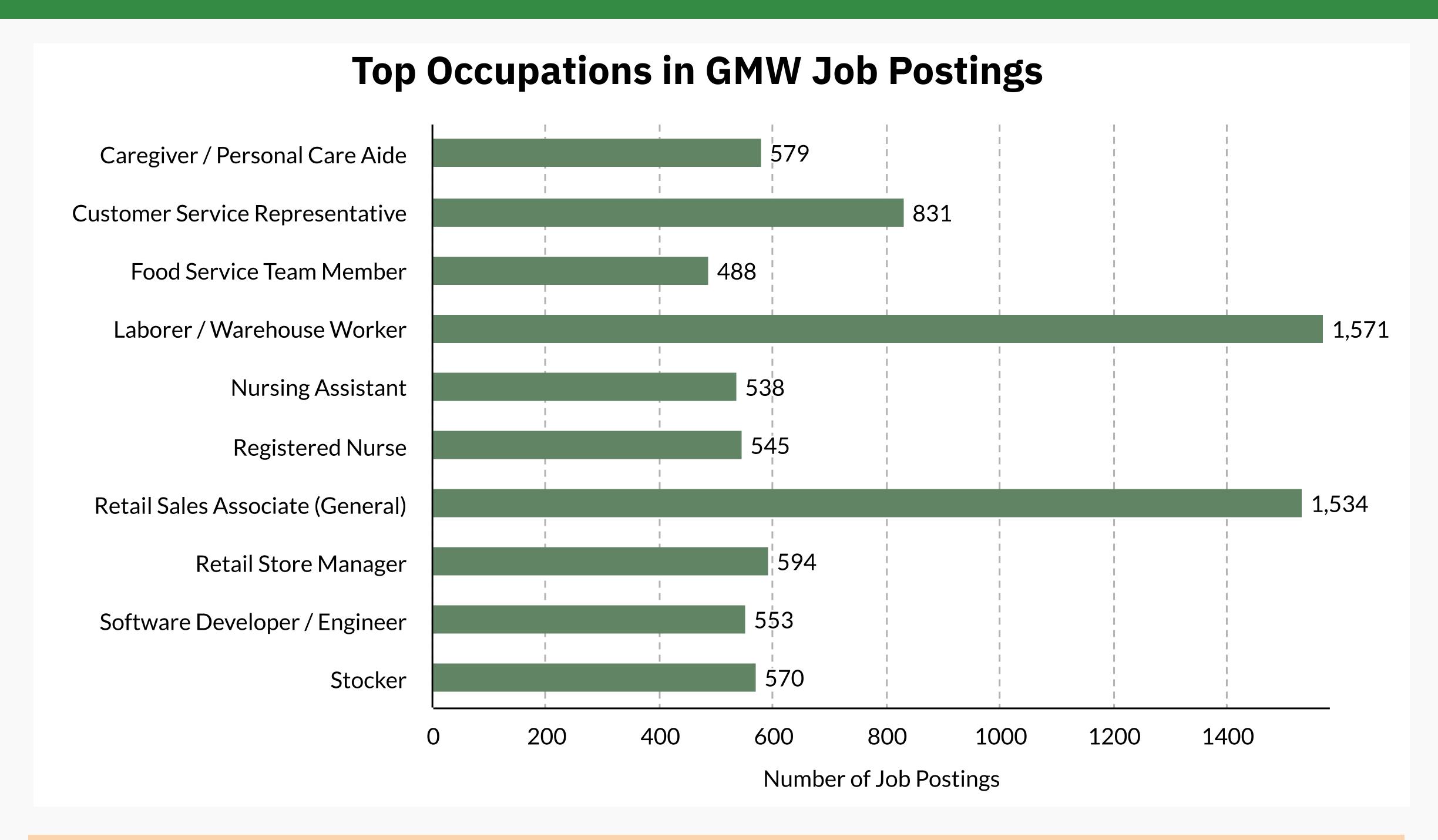
Key Findings:

- Laborer / Warehouse Worker and Retail Sales Associate (General) were the top occupations in GMW offering 6% of jobs.
- Communications Skills was the top demanded general skill required by more than 40% of the job postings.
- Customer Service was the top specialized skill in demand.
- Microsoft Office package (Excel, Word, PowerPoint) was the top demanded software skills.
- Amazon was the top employer offering about 20% of the jobs in GMW.
- Retail, healthcare, and manufacturing were the top three industries offering 78% of the new jobs.
- Framingham had the highest number of job postings within GMW communities.
- Median salary for GMW job offers was \$41,000 and varied significantly with education and experience.



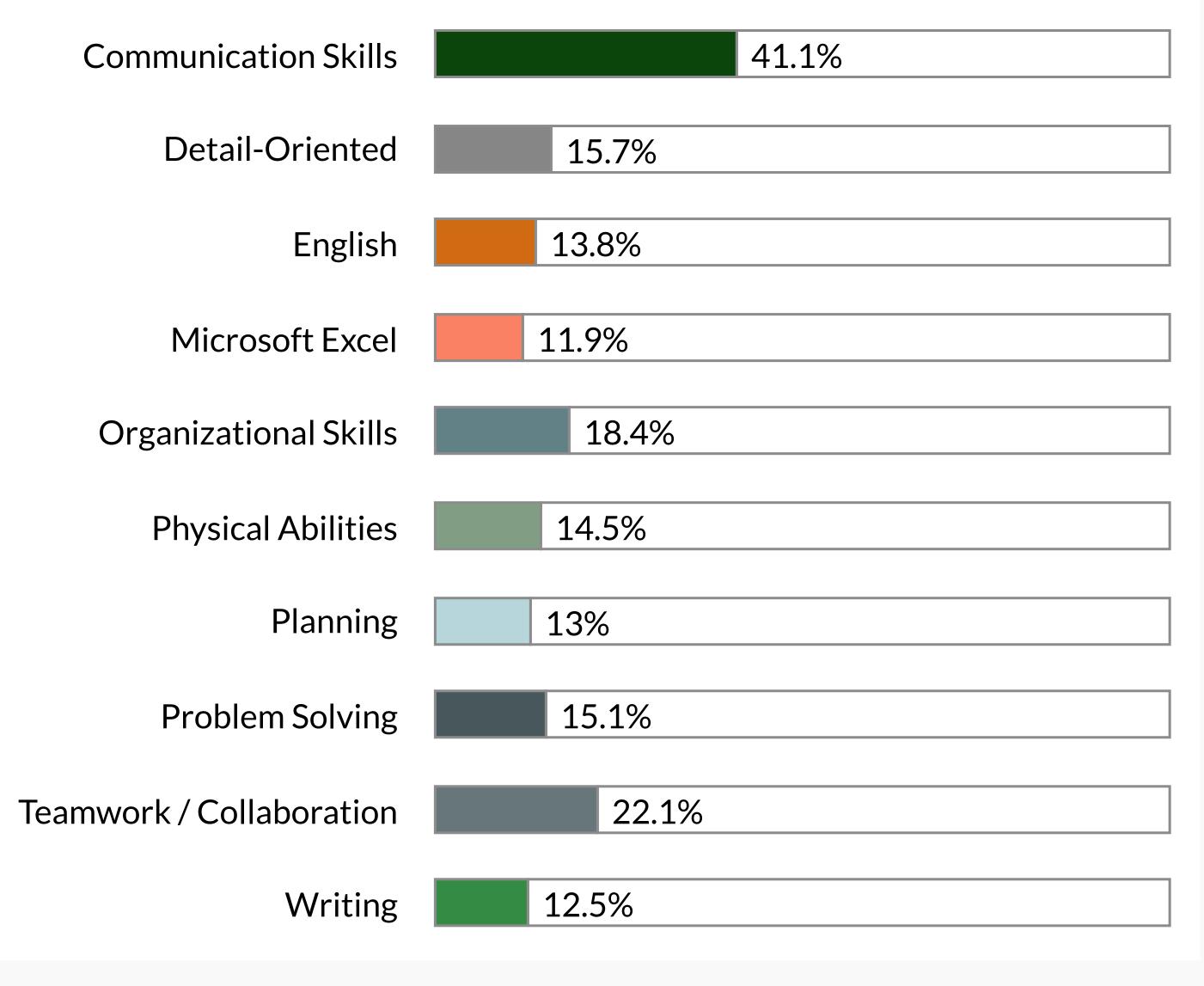
Job postings as presented in this report capture the characteristics of jobs posted on job boards, corporate websites, and other places. The data is provided by Burning Glass Technologies who collects data from more than 40,000 internet sources, removes duplicates, and breaks down the job market to a precise level of detail.

Framingham had the highest number of job postings



Laborer/Warehouse Worker and Retail Sales Associate were the top demanded occupations





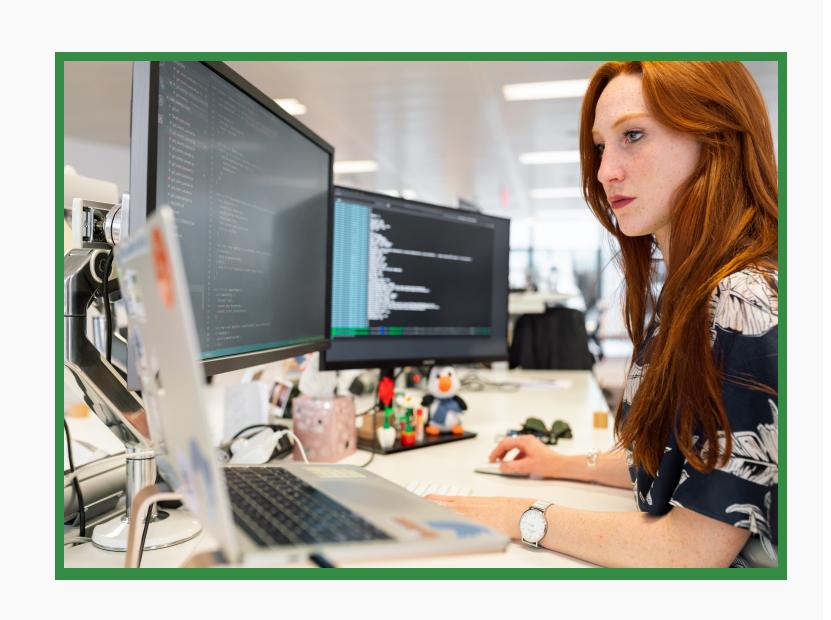
Communication
Skills, Teamwork /
Collaboration, and
Organizational Skills
were the top
demanded
general skills

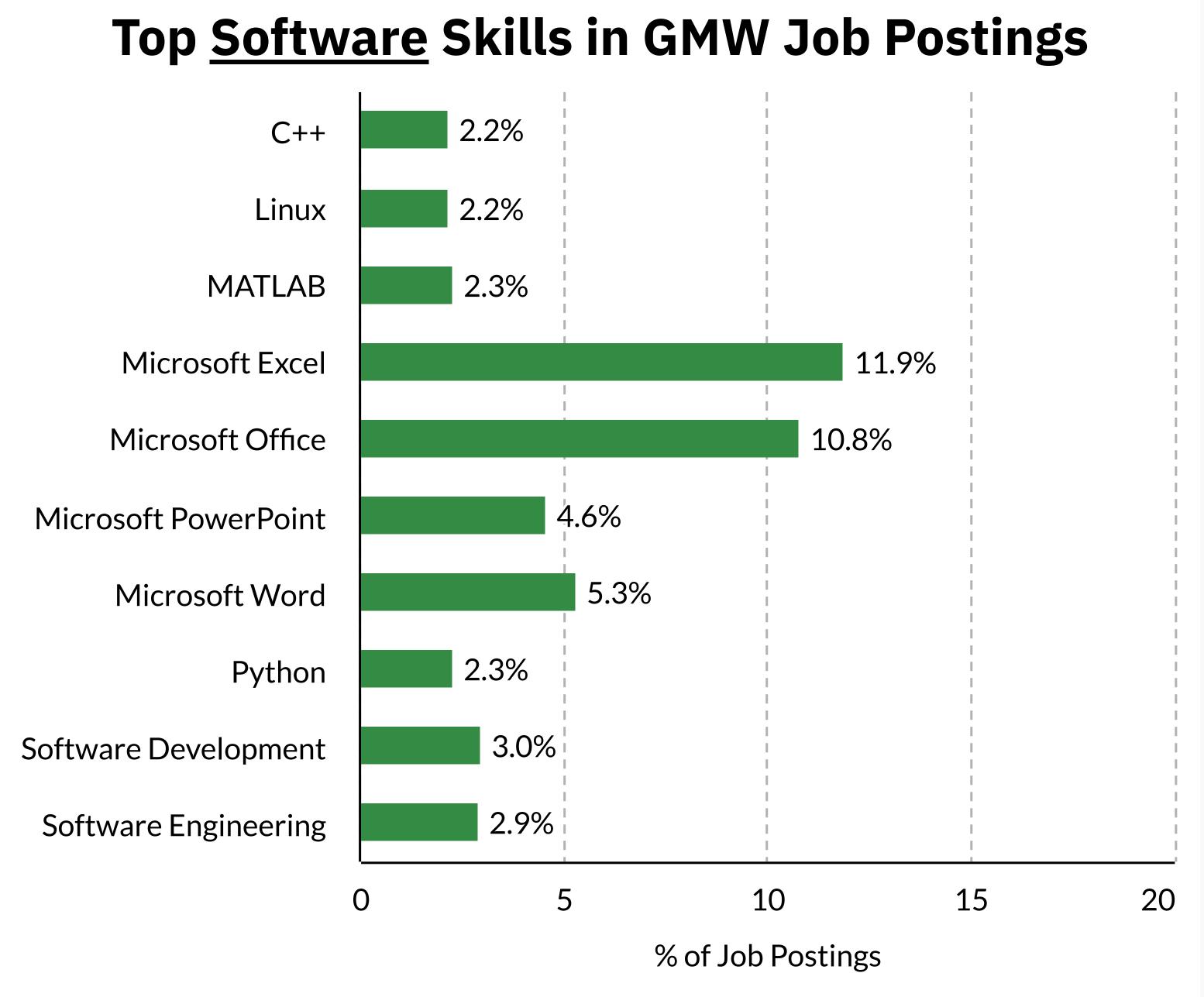
About 4 out of 10 job postings in GMW required Communication Skills

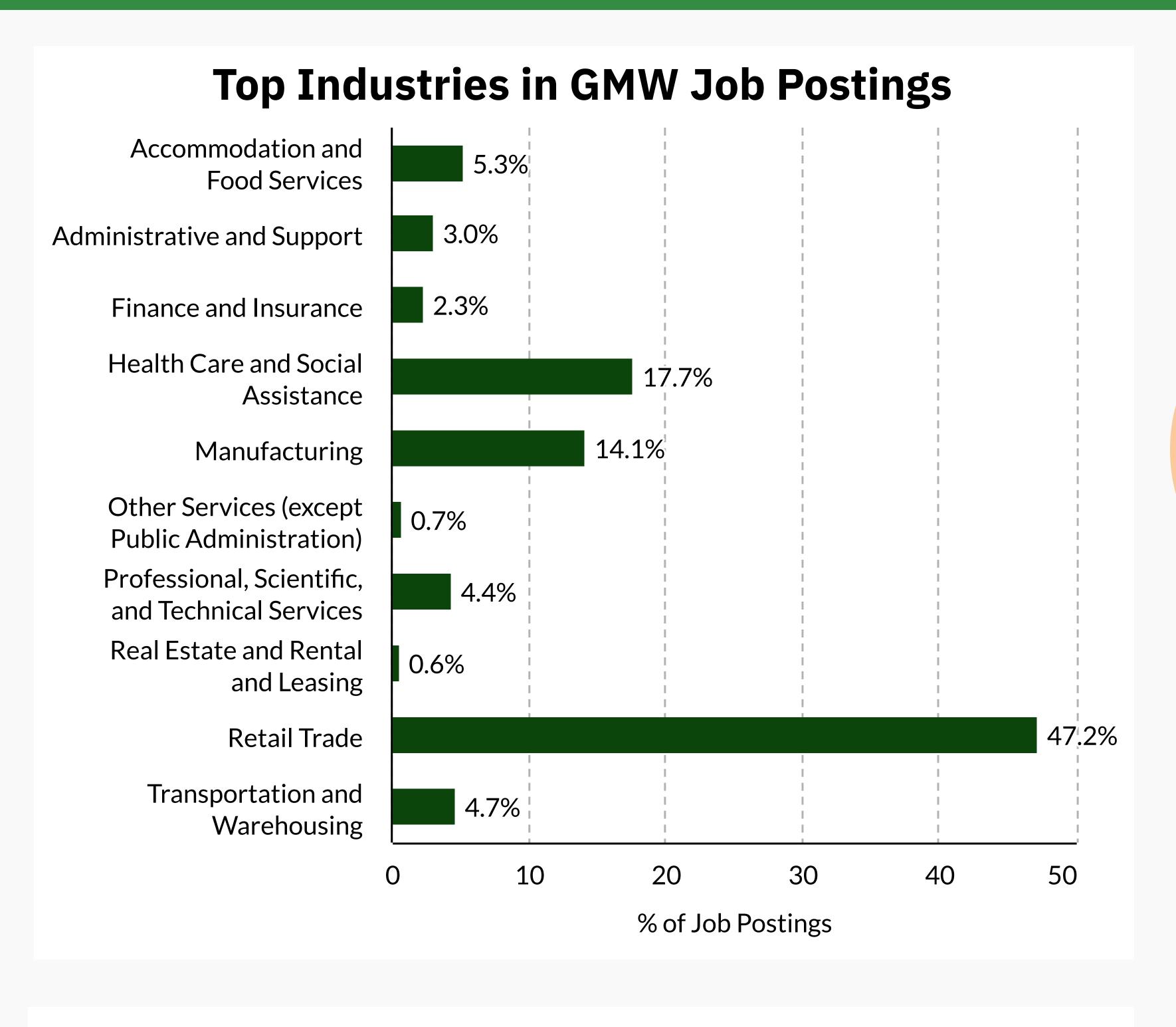
Top **Specialized** Skills in GMW Job Postings 7.7% Budgeting 7.7% Cleaning 7.9% **Customer Contact** 18.9% **Customer Service** 6.9% **Project Management** Quality Assurance and 7.2% Control 9.3% Retail Industry Knowledge 12.5% Sales 15.8% Scheduling 8.6% Teaching

Customer Service,
Scheduling, and
Sales
were the top
demanded
specialized skills

Microsoft Office package (Excel, Word, PowerPoint) were the top demanded software skills

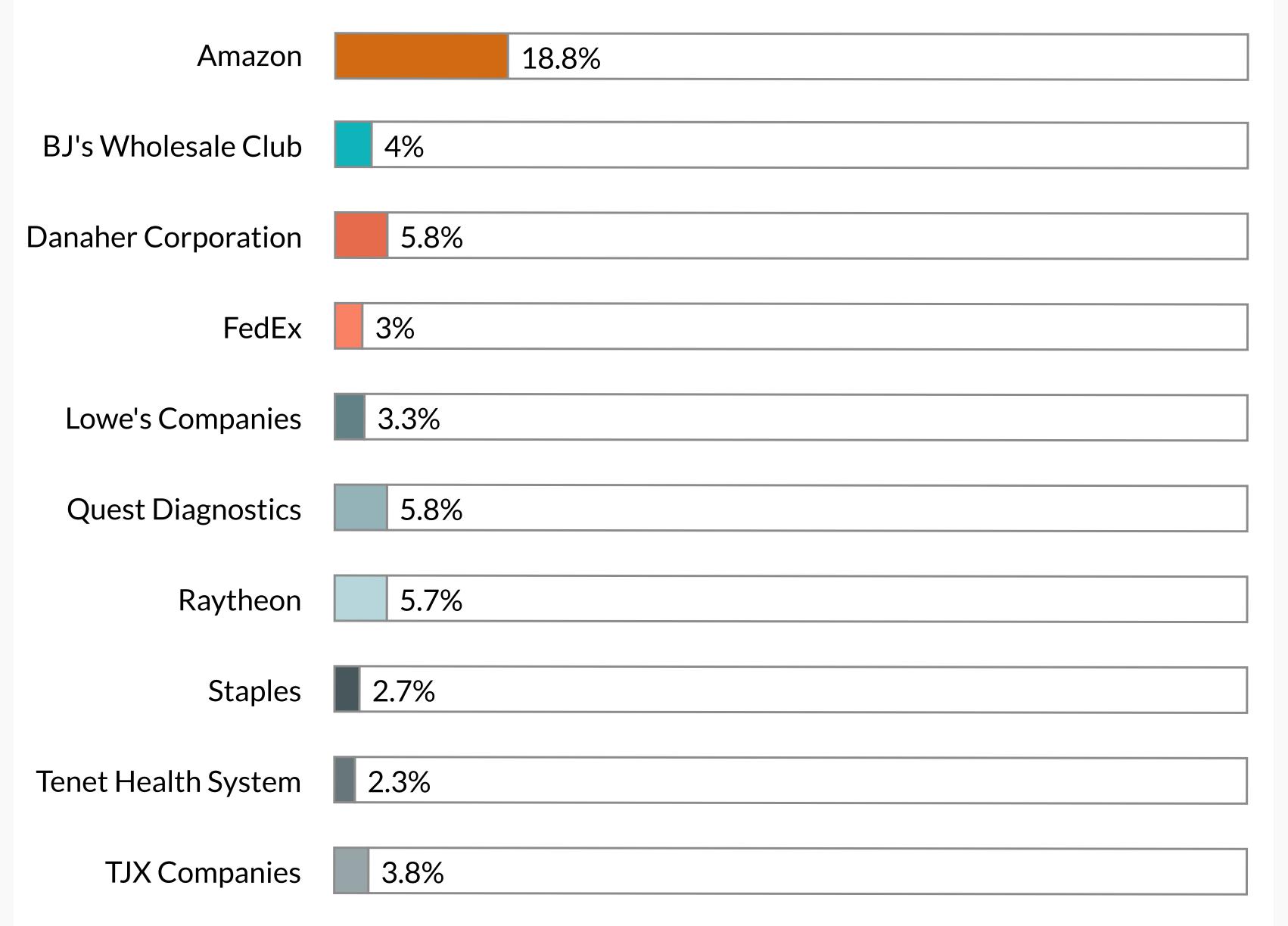






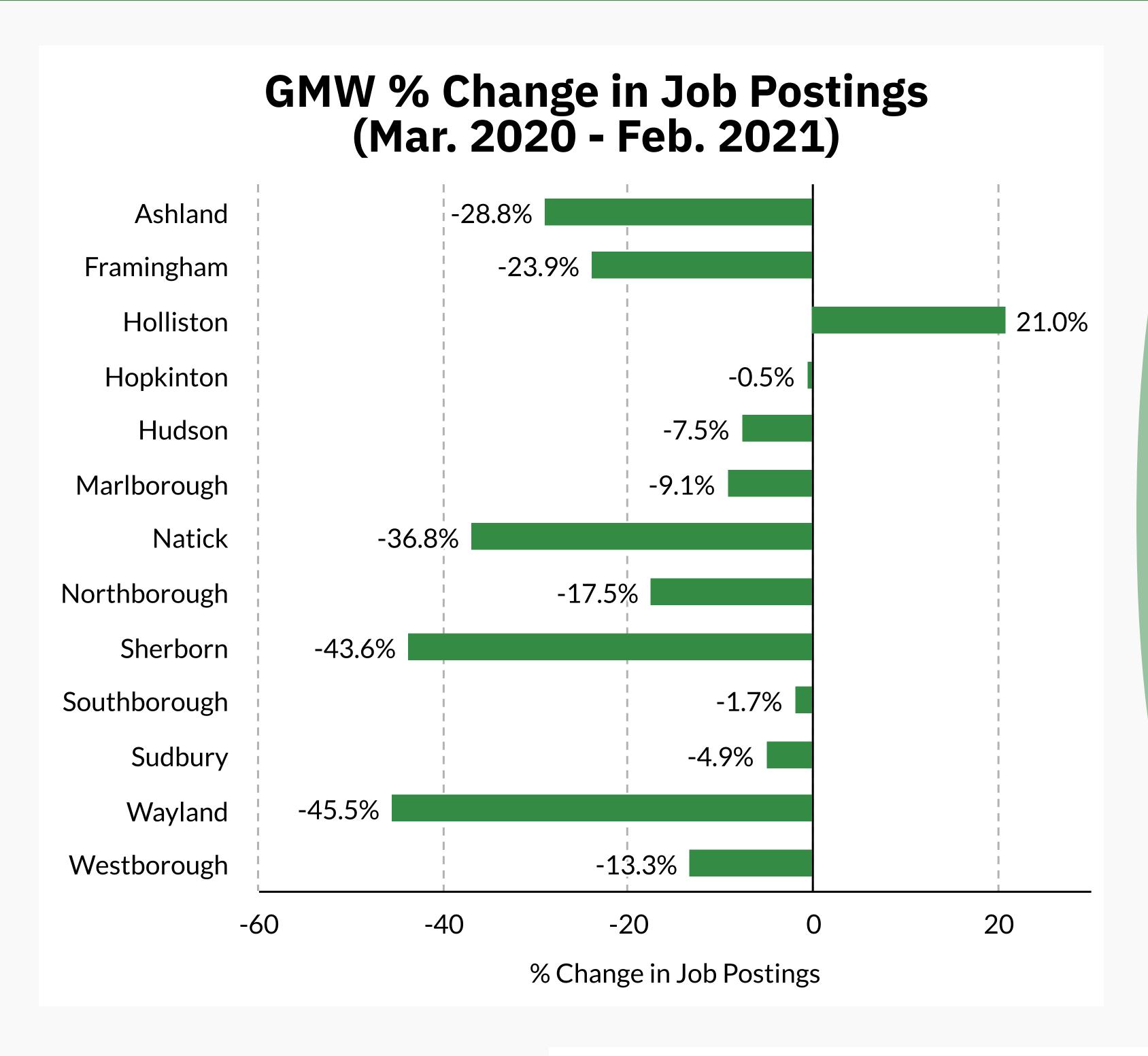
Retail, Health Care, and Manufacturing were the top industries.

Top Employers in GMW Job Postings



Amazon was the top employer.



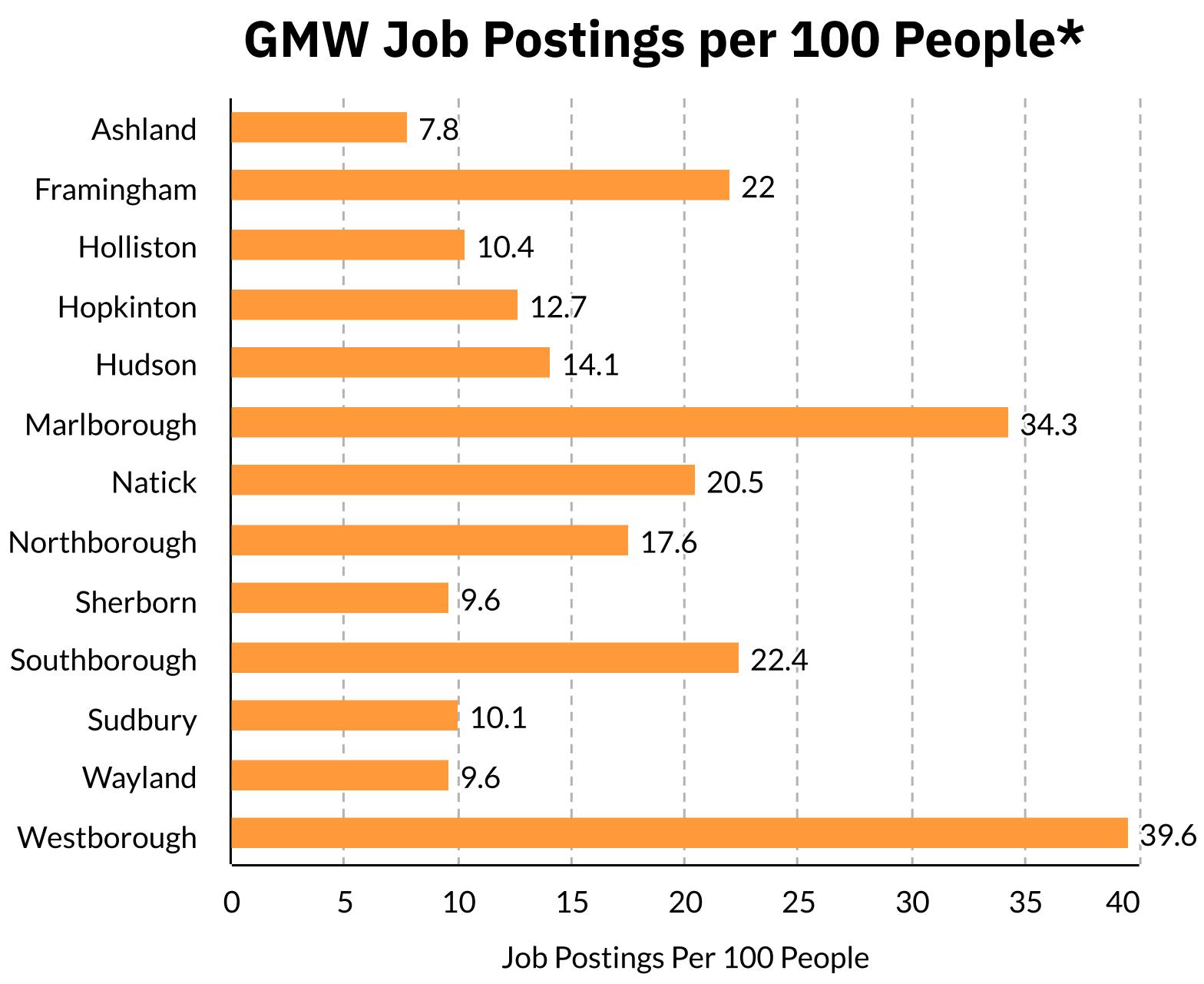


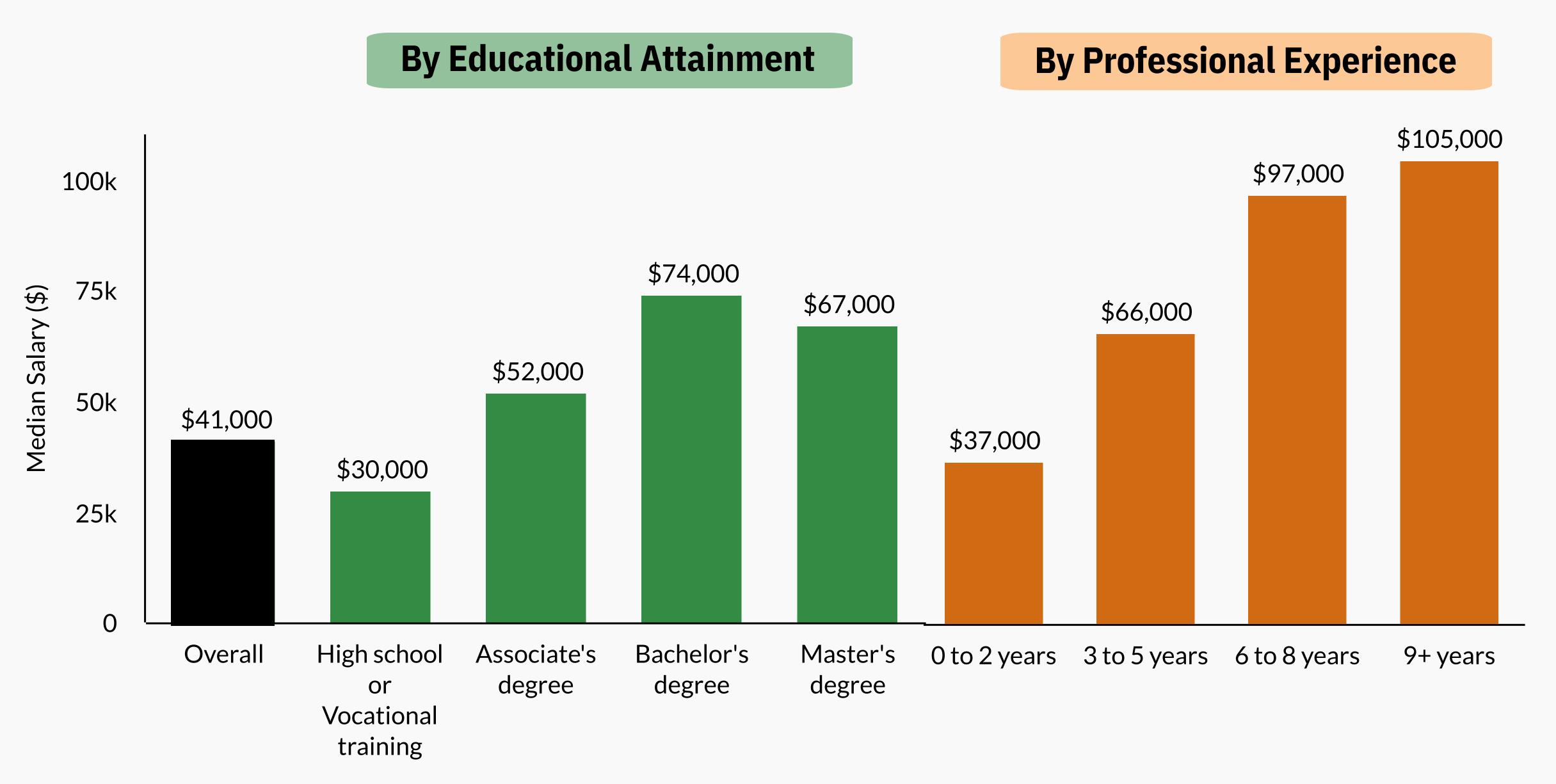
Wayland had about half of the job postings in February 2021 compared to March 2020.

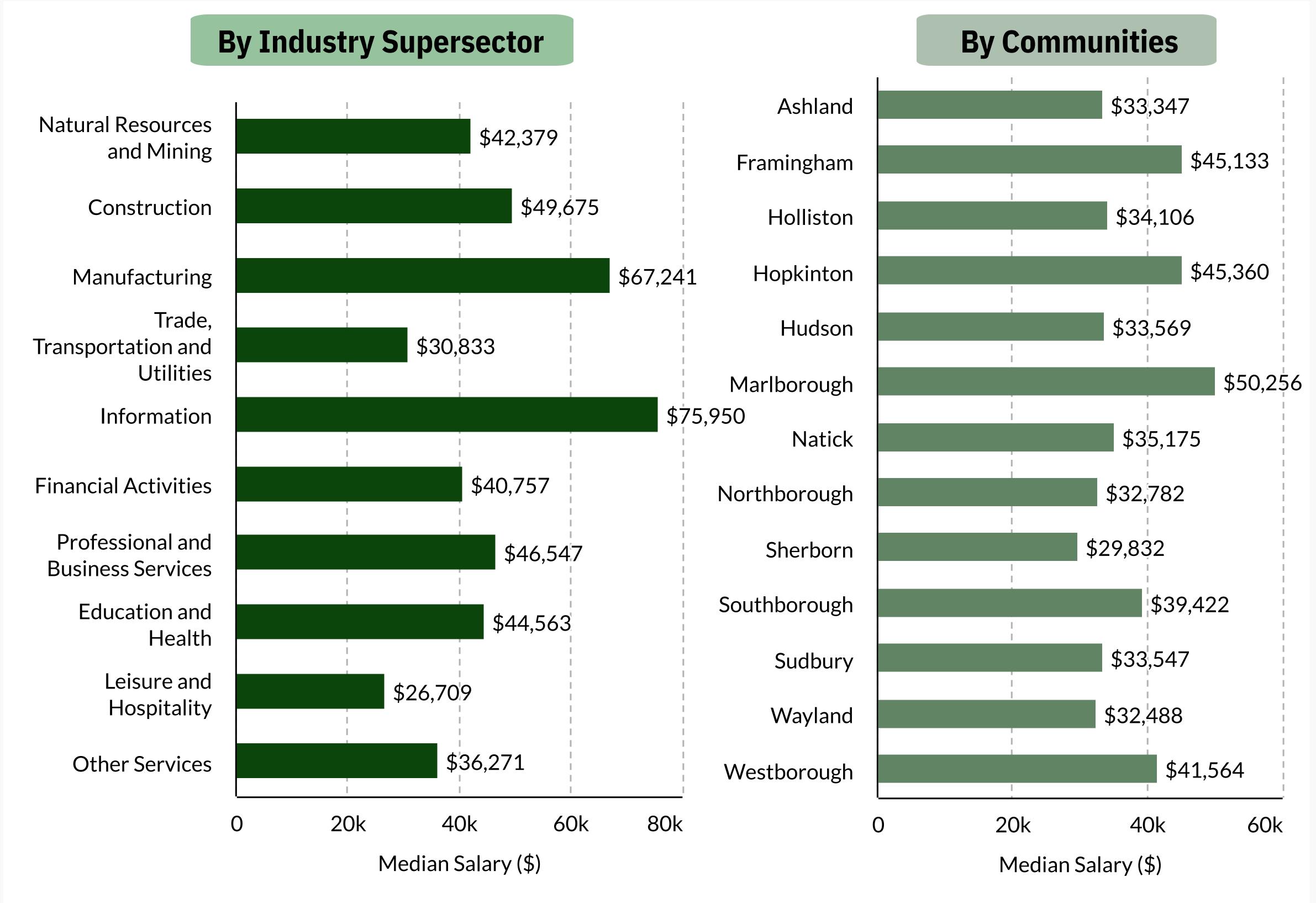
Only Holliston within GMW communities had an increase in job postings in February 2021 compared to March 2020.

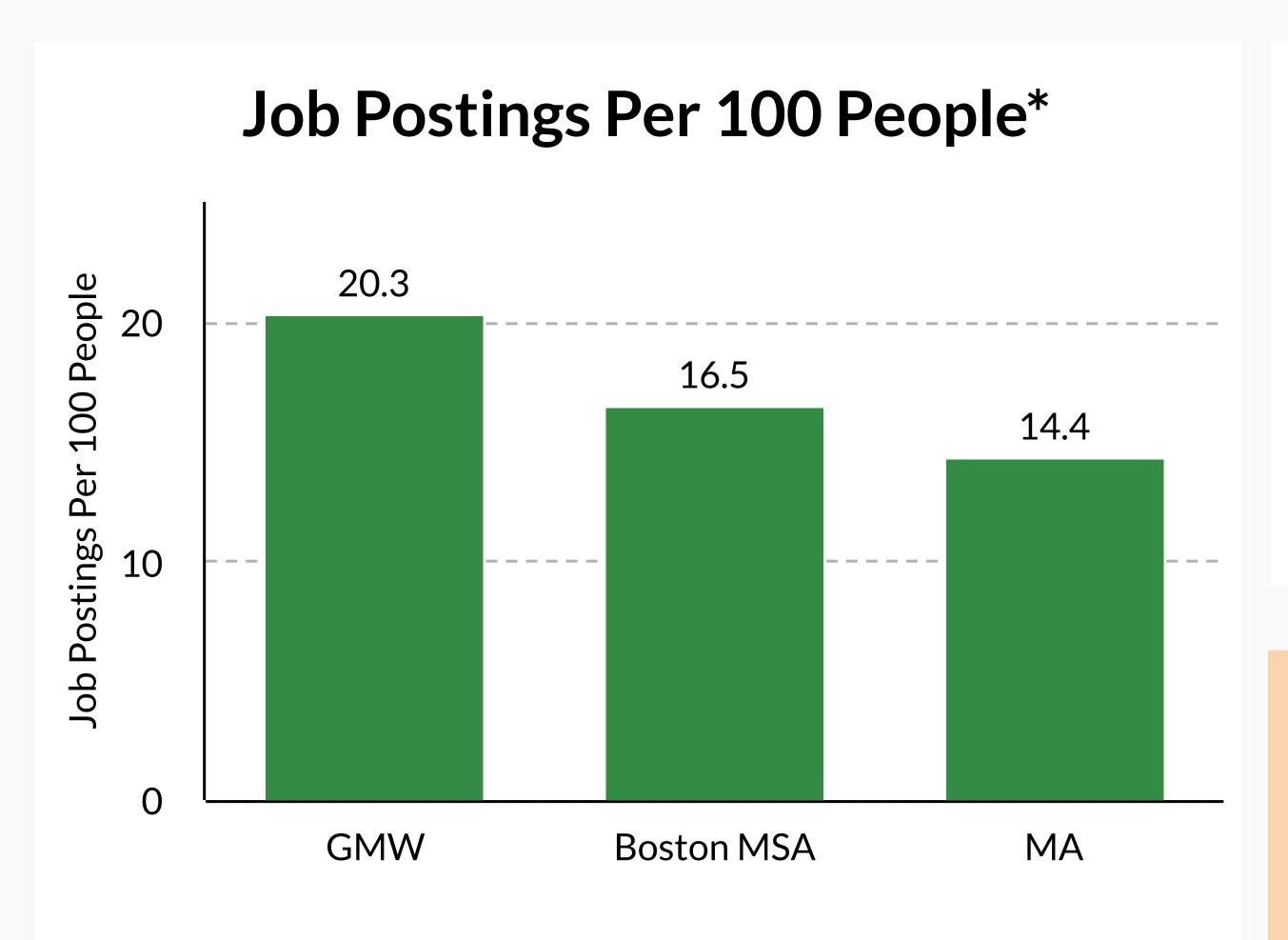
Westborough had the highest job postings per 100 People.











The Boston Metropolitan Statistical Area (MSA)

used throughout this publication for the purposes of the U.S. Census Household Pulse Survey is depicted on this map. It is made up of the following metropolitan divisions: Boston-Quincy, MA Metropolitan Division, Cambridge-Newton-Framingham, MA Metropolitan Division, Peabody, MA Metropolitan Division, Rockingham County-Strafford County, NH Metropolitan Division

17.7%

Percentage %

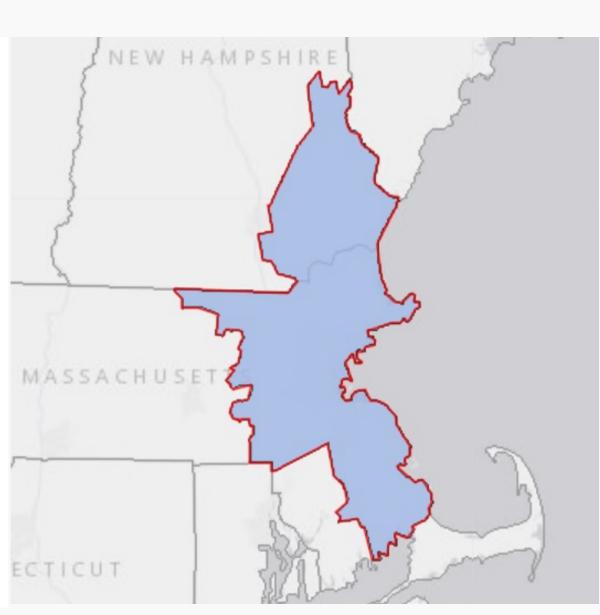
20

25

35

30

15



Map Source: U.S. Census Bureau

GMW had **61,708** job postings which was **7.7% of Boston MSA** and **6.2% of Massachusetts** job postings

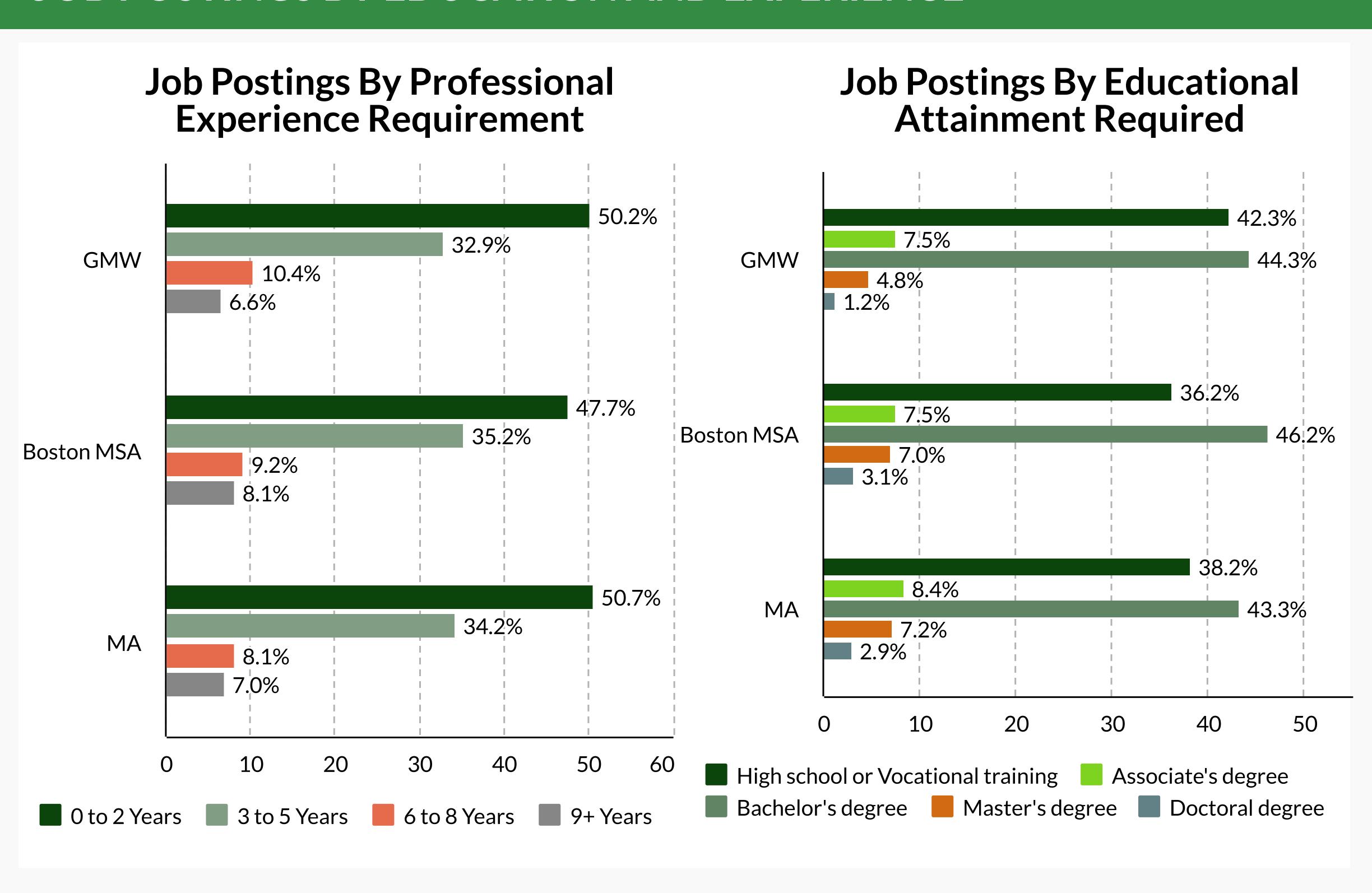
30.5% Natural Resources and Mining 10.8% Construction 16.8% Manufacturing 23.4% Trade, Transportation and Utilities 32.1% Information **Financial Activities** 25.1% **Professional and Business Services** 23% **Education and Health** 30.6% 21.1% Leisure and Hospitality

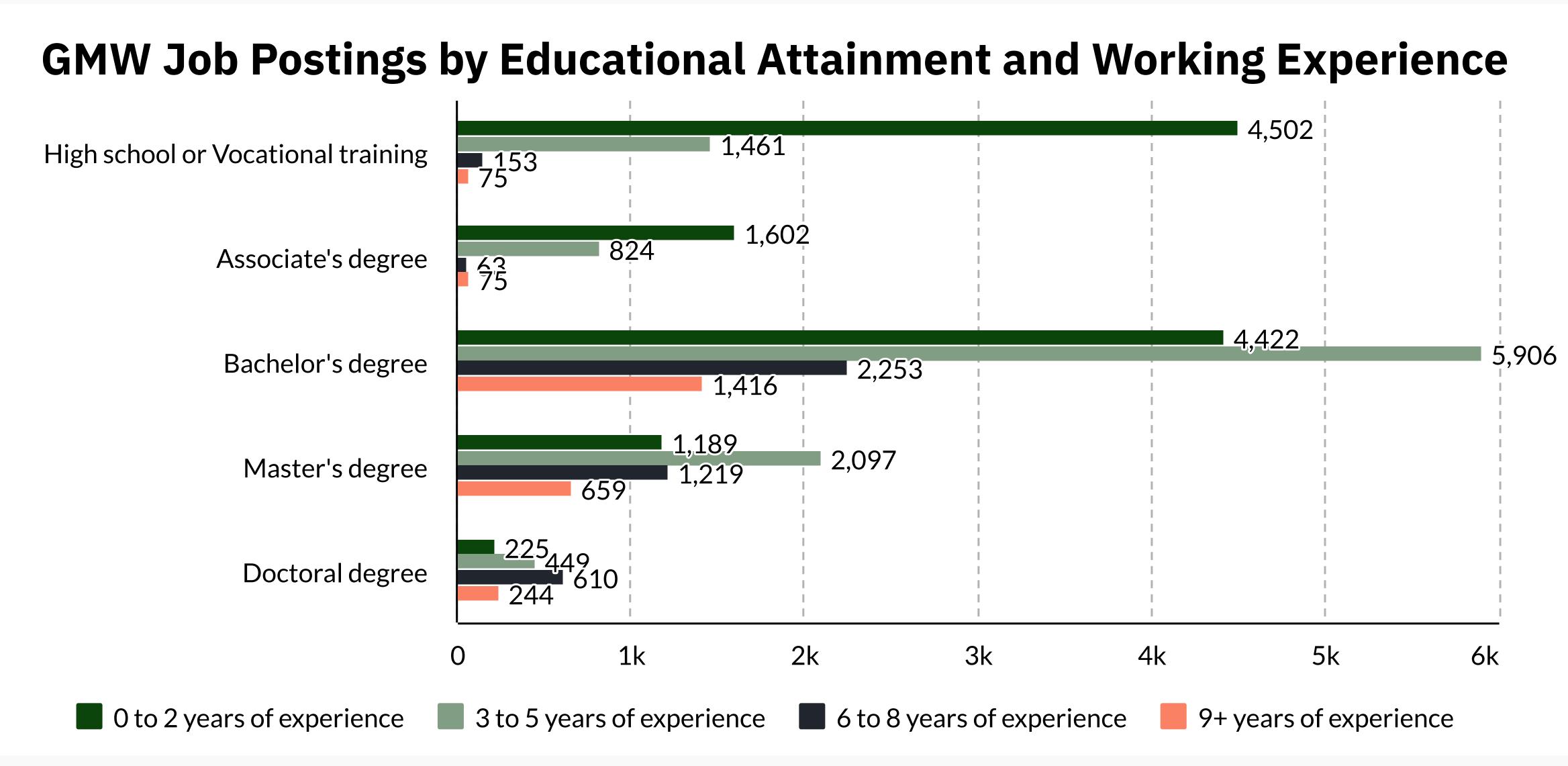
GMW Projected Job Growth (10 Years) by Supersector

Information, and Education and Health have the highest projected job growth (10 years) for GMW.

10

Other Services





The **highest number of jobs** posted in GMW requires a **Bachelor's degree** and **3 to 5 years** of professional **experience**.